



OEM BULLETIN

IVECO – PETRONAS LUBRICANTS

The Independent Union of the European Lubricant Industry (UEIL) is the umbrella association of the Independent European Lubricants Industry, representing their members and, in particular, the interests of SMEs and independent lubricant companies. To date, the UEIL represents more than 400 lubricant companies, who manufacture and distribute lubricant products under their own various trademarks throughout the European Union. With members in more than 20 European Countries and a unique collective experience of lubricants and the lubricants market, UEIL is the sole representative body for independent manufacturers of lubricants in Europe and has been recognised as such by the European Commission. It is UEIL's policy to favour free and fair competition within the scope of prevailing EU and national laws.

In June 2011, UEIL was informed that Iveco Magirus AG had circulated to its network a Customer Service-Information Number 14/2011 of 08.04.2011 which stated that:

- Only Petronas Lubricants had official Iveco part numbers, also known as Contractual Technical Reference Number (C.T.R. No) and that these were very important with regard to warranty claims.

UEIL wrote to Iveco requesting that the technical information originally provided to Petronas was also given to the membership of UEIL.

Whilst waiting for their reply, UEIL obtained Iveco Scheduled Maintenance charts which detailed the:

- International description of lubricants such as ACEA, API, N.L.G.I. etc together with the SAE viscosity
- Under Genuine Products were listed the Petronas brand name and the C.T.R. No
- However they also stated "If non genuine lubricants are used, lubricants with minimum performance ACEA are allowed for Diesel engines. Using products with specifications lower than ACEA may damage the engine and invalidate the warranty"

The Technical Committee and the Competition Committee of UEIL are pleased to advise its members that Iveco Magirus AG has since informed us that it has changed the information circulated to their network.

The original document has been replaced by a new Customer Service-Information Number 14a/2011 dated 29.04.2011 which no longer mentions the importance of using C.T.R. No with regard to warranty claims.

Brussels, April 2012