



OEM BULLETIN

TOYOTA

The Union of the European Lubricant Industry (UEIL) is the umbrella association of the European Lubricants Industry, representing their members and, in particular, the interests of SMEs and independent lubricant companies. To date, the UEIL represents more than 450 lubricant companies, who manufacture and distribute lubricant products under their own various trademarks throughout the European Union. With members in 21 European Countries and a unique collective experience of lubricants and the lubricants market, UEIL is the sole representative body for independent manufacturers of lubricants in Europe and has been recognised as such by the European Commission. It is UEIL's policy to favour free and fair competition within the scope of prevailing EU and national laws.

It is key for UEIL and its members, which **defend a free market and fair competition**, that motorists can:

- Have access to references of oil technical specifications in owners' manuals
- Choose between different competing products

Indeed, otherwise end users are deprived of choice and the market access for competing products is blocked.

Summary of the case

The UEIL (Union of the European Lubricants Industry) Technical & Competition committee was contacted by several of its members regarding the lack of information in TOYOTA's owners manuals about technical specifications and notably for this application:

- Automatic Transmission: Toyota Genuine ATF WS

State of play

Without prejudice, the UEIL contacted the named OEM and requested their investigation into these omissions. We are pleased to report that the Automatic Transmission: Toyota Genuine ATF WS has been made available (see attached)

Moreover, for your information, technical data on TOYOTA's vehicles are available on the following website : <https://www.toyota-tech.eu/Euro5Pane/ServiceFillFluids> (costs involved).

Conclusion

UEIL is continuing its actions to obtain technical specifications relating to other TOYOTA's applications and notably the Multidrive application.

UEIL thanks all its members for their involvement in this case and invite its members to bring to its attention any problem they may face with TOYOTA in relation to the above issue.

Brussels, March 2024