

OEM BULLETIN

Mercedes-Benz UK Ltd

The Union of the European Lubricant Industry (UEIL) is the umbrella association of the European Lubricants Industry, representing their members and, in particular, the interests of SMEs and independent lubricant companies. To date, the UEIL represents more than 450 lubricant companies, who manufacture and distribute lubricant products under their own various trademarks throughout the European Union. With members in 21 European Countries and a unique collective experience of lubricants and the lubricants market, UEIL is the sole representative body for independent manufacturers of lubricants in Europe and has been recognised as such by the European Commission. It is UEIL's policy to favour free and fair competition within the scope of prevailing EU and national laws.

UEIL was made aware of a communication from Mercedes-Benz UK Ltd claiming that it was mandatory to use specification MB 228.51 LT when servicing and maintening Sprinter 907 RWD and 910 FWD.

UEIL explained to this company that MB 228.51 LT was not a specification but the trade name of the Mercedes-Benz genuine engine oil approved in the 228.51 category. Consequently, they could not oblige people to use 228.51 LT product but could only request the use of products matching MB 228.51 specification.

After several reminders, Mercedes-Benz UK Ltd has finally answered that:

- It was never their intention to mislead or to provide incorrect information
- They have recognized the use of the word "mandatory" did not reflect the intended message
- They have made adjustments to the original document to remove this wording to avoid any confusion
- This has been completed for clarity and good practice

UEIL thanks Mercedes-Benz UK Ltd for this information.

Brussels, April 2023