



OEM BULLETIN

VOLVO HYBRID BUS ENGINE OIL NUMBER P/N 85123563

The Union of the European Lubricant Industry (UEIL) is the umbrella association of the European Lubricants Industry, representing their members and, in particular, the interests of SMEs and independent lubricant companies. To date, the UEIL represents more than 450 lubricant companies, who manufacture and distribute lubricant products under their own various trademarks throughout the European Union. With members in more than 22 European Countries and a unique collective experience of lubricants and the lubricants market, UEIL is the sole representative body for independent manufacturers of lubricants in Europe and has been recognised as such by the European Commission. It is UEIL's policy to favour free and fair competition within the scope of prevailing EU and national laws.

In November 2015 it was reported by a member to UEIL that the OEM had advised "This is special oil developed for these engines and 15W-50 is needed for optimal performance. However, any 15W-50 will not do, it has to be the Volvo branded product".

UEIL therefore contacted the OEM to request a copy of the Technical Specification for the lubricant required to be used in Volvo D5F Hybrid Diesel Engines

After further correspondence with UEIL the OEM advised "The Volvo Hybrid Engine Oil P/N 85123563 is a low volume special product specifically developed for the engines used in Volvo hybrid buses. It is a special development between Volvo Group Trucks Technology and the engine supplier and I regret to say there is no public technical specification for this product".

UEIL therefore had to write advising that it was difficult to accept such statements because according to Article 6 of Regulation n 595/2009 of 18 June 2009, Manufacturers were legally obliged to provide unrestricted and standardised access to vehicle repair and maintenance information to independent operators in a readily accessible and prompt manner. As confirmed by the European Commission, such information clearly comprises the technical specifications with regards to spare parts and products to be used for maintenance. This includes access to information on technical specifications of the lubricants to be produced and used for the maintenance of motor vehicles covered by the scope of Regulation n 595/2009.

A meeting was held in Brussels on 22 November 2016 between UEIL and the OEM during which substantial progress was made.

Finally on 19 January 2017 the OEM confirmed in writing "I can now confirm that the engine oil for our hybrid buses with Euro VI diesel engines are using the "normal" VDS-4 approved oils"

UEIL would like to thank Volvo for their assistance in resolving this issue with UEIL.

Brussels, February 2017