



OEM BULLETIN

HYDREMA WL 480B LOADER

The Union of the European Lubricant Industry (UEIL) is the umbrella association of the European Lubricants Industry, representing their members and, in particular, the interests of SMEs and independent lubricant companies. To date, the UEIL represents over 400 lubricant companies, who manufacture and distribute lubricant products under their own various trademarks throughout the European Union. With members in more than 20 European Countries and a unique collective experience of lubricants and the lubricants market, UEIL is the sole representative body for independent manufacturers of lubricants in Europe and has been recognized as such by the European Commission. It is UEIL's policy to favour free and fair competition within the scope of prevailing EU and national laws.

In February 2014 a Member Company contacted Hydrema UK regarding the lubricant recommendations for the Hydrema WL 480B Loader. Unfortunately the Original Equipment Manufacturer (OEM) advised that they were not willing to release any information; the Member Company advised UEIL this is not the first time that the OEM has taken this stance.

UEIL wrote to the OEM on 7 February 2014 and again on 7 March 2014 after receiving no reply to the first letter. On the 12 March 2014 the OEM replied that they had not produced this model in the UK for many years and suggested that we contact their German factory.

UEIL wrote to the German factory on 17 March 2014 and again on 16 April 2014 after receiving no reply to the first letter. On 7 May 2014 detailed service information, in German, was received for the equipment.

The information was forwarded to the Member Company, who had originally raised the issue with UEIL, and after studying it, they confirmed that the information provided met their requirements.

Brussels, May 2014