



## **OEM BULLETIN**

### **MAN TRUCK & BUS UK**

The Union of the European Lubricant Industry (UEIL) is the umbrella association of the Independent European Lubricants Industry, representing their members and, in particular, the interests of SMEs and independent lubricant companies. To date, the UEIL represents more than 400 lubricant companies, who manufacture and distribute lubricant products (and coolants) under their own various trademarks throughout the European Union. With members in more than 20 European Countries and a unique collective experience of lubricants and the lubricants market, UEIL is the sole representative body for independent manufacturers of lubricants in Europe and has been recognised as such by the European Commission. It is UEIL's policy to favour free and fair competition within the scope of prevailing EU and national laws.

On 20 December 2013 MAN Truck & Bus UK Ltd issued a UK Parts Communication 137, the subject of which was "M3677 – Castrol Enduron 5W30 Low SAPS"; a copy of which is attached.

UEIL had several concerns about the content of the Communication and therefore wrote raising these concerns.

A reply has since been received from the OEM's Legal Manager who confirmed that to avoid any further concerns on the subject, they had written to their dealer network advising:

1. "All references in the flyer/technical bulletin to particular types of oil, including Castrol, should be taken to relate only to the works and services you perform on our behalf, which we pay for and which are subject to the dealer contract between us
2. As regards all other works and services, which members of our dealer network perform for their own customers and on their own account, all members retain complete freedom of choice as to the oils which they use – or which their own customers direct them to ; in which event
3. All of their own customer's rights under any applicable contract/warranty, relating to any MAN vehicle, will remain unaffected – as will all of MAN's rights in relation thereto"

Brussels, March 2014