



OEM BULLETIN

FERRARI OWNERS' MANUAL

The Union of the European Lubricant Industry (UEIL) is the umbrella association of the European Lubricants Industry, representing their members and, in particular, the interests of SMEs and independent lubricant companies. To date, the UEIL represents over 400 lubricant companies, who manufacture and distribute lubricant products under their own various trademarks throughout the European Union. With members in more than 20 European Countries and a unique collective experience of lubricants and the lubricants market, UEIL is the sole representative body for independent manufacturers of lubricants in Europe and has been recognized as such by the European Commission. It is UEIL's policy to favour free and fair competition within the scope of prevailing EU and national laws.

In November 2013 it was brought to UEIL's attention that the Ferrari Owners' Manual only listed Shell products in the "Parts to be refilled" section.

The Technical Committee wrote to the OEM in November 2013 and January 2014 without receiving any reply.

Therefore the file was transferred to the Competition Committee who wrote to the OEM in March and April 2014; again without receiving any reply.

As a final attempt to resolve the issue before taking legal action, the current President of UEIL, who is Italian, contacted the OEM and was successful in reaching a satisfactory conclusion.

The OEM has confirmed in writing "that the next issue of the Ferrari Operation and Maintenance Manual will include a column for the oil technical specifications".

UEIL has requested that this additional information be extended to include all Parts to be refilled and not just the engine oil; a request that we are sure will be accepted.

Brussels, July 2014